

# International Association of Reservation Executives

## First Annual Midwestern Regional Meeting Omaha, Nebraska August 1, 2002

- 12:00 – 12:45**      **Lunch (sponsored by IEX)**
- 12:45 – 1:15**      **IEX presentation**
- 1:30 – 2:15**      **Carlson Hospitality Worldwide tour**
- 2:30 – 5:00**      **Workforce management call center forum**

### ATTENDEES

Andrew Sellner, Statistical Analyst, Pegasus Solutions/Utell  
Bev Bolen, Reservation Manager, Hyatt Hotels and Resorts  
Carmen Baker, General Manager-Worldwide Reservations, Carlson Hospitality Worldwide  
Chris Hale, Director of Reservations, Hyatt Hotels and Resorts  
Cordi Juhler, Manager of Cruise Reservations, Radisson Seven Seas Cruises  
Dan Hoelsing, Director of Voice Reservations, Carlson Hospitality Worldwide  
Deanna Noahr, Director of Sales, Marriott International Worldwide  
Erv Prince, IEX  
John Hasna, General Manager-Voice Operations, Pegasus Solutions/Utell  
Krissy Brand, Manager of Resource Planning & Systems, Carlson Hospitality Worldwide  
Lisa Lane, General Manager, Marriott International Worldwide  
Lynda Crouch, Supervisor of Real Time Mgmt. & Reporting, Carlson Hospitality Worldwide  
Mary Kay Frerichs, Manager of Voice Reservations, Carlson Hospitality Worldwide  
Paulette Hawkins, Senior Manager of Voice Reservations, Carlson Hospitality Worldwide  
Penny Horan, Manager of Voice Reservations, Carlson Hospitality Worldwide  
Raela Baerde, Manager of Voice Reservations, Carlson Hospitality Worldwide  
Rhonda Haddock, Supervisor of Forecasting & Staffing, Carlson Hospitality Worldwide  
Robert Clabbers, Director of Reservations, Hyatt International Corporation  
Steve Gordon, Scheduling Manager, Hyatt Hotels and Resorts  
Vicky Willis, Director of Operations, Omni Hotels

Carlson Hospitality Worldwide<sup>™</sup>

