

# Agenda at a Glance - *Draft*

## Day 1: Tuesday, Oct 4, 2022

- **Welcome to the IARE Reconnect Fall Conference**
- **Topics that Matter Most in 2022 and Beyond**
- **Enhancing the Customer Experience: Digital “Art of Possible!”**
- **Workforce Planning: Get your Shifts Together!**
- **CX marks the spot! How to personalize service to create an experience your customers will treasure.**
- **Knowledge Management: How do you get to the one consistent answer?**
- **Networking Forum: Topics that Matter Most (*Part Two*)**
- **Cocktail Reception**

## Day 2: Wednesday, Oct 5, 2022

- **Bus departs for Hyatt Tour and Day 2 Agenda**
- **Work-From-Home and Hybrid: Strategies and Trends**
- **Virtual Training: Benchmarking, Challenges, and Solutions!**
- **Employee Engagement: How to solve “Quiet Quitting” and keep your staff happy!**
- **Networking Lunch**
- **Bus Returns to Courtyard by Marriott**

